## Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Medical administered by Capital BlueCross<sup>1</sup>

#### Prescription drug administered by Express Scripts

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-866-787-9872 (CBC) or 1-800-711-0917 (ESI). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-888-428-2566 to request a copy.

| ideductible?       providers: \$1,100 individual \$1,700 family<br>out-of-network providers.       individual deductible until the total amount of deductible expenses paid by all family members meets<br>the overall family deductible.         Are there services.       Yes. Professional services with copays, in:<br>services or emerancy medical,<br>ransportation.       This plan covers some items and services even if you haven't yet met the deductible amount. But a<br>coparament or coinsurance may apply. For example, this plan covers coreatin preventive services at<br>https://www.healthcare.gov/coverage/preventive-care-benefits/.         Are there<br>deductible?       transportation.       No.         What is the out-of-<br>individual / \$8,550 family for medical,<br>and y 18,550 family for mescription<br>drug expenses; for non-participating<br>providers \$4,275 individual / \$8,550 family<br>for medical.       The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other<br>family members in this plan, they have to meet their own <u>out-of-pocket limits</u> until the overall family out-<br>of-pocket limit for this<br>plan deesn't cover.         Mhat is not included<br>providers \$4,275 individual / \$8,550 family<br>for medical.       Pre-authorization penalties, premiums,<br>plan deesn't cover.       Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .         Mill you pay less if<br>you use a network.       ra list of approved pharmacies for the<br>prescription drug plan, visit express-<br>scripts.com       This plan uses a provider network. You will pay less if you use a provider in the plan's network. Check<br>with your provider before you get services.         Do you need a<br>referral to see a       No.       You ca   | Important Questions   | Answers   | Why This Matters:   |
|--|---|---|---|
| covered before you<br>meet your       network preventive services, emergency<br>services or emergency medical<br>transportation.       copayment or coinsurance may apply. For example, this plan covers certain preventive services<br>without cost-sharing and before you meet your <u>deductible</u> . See a list of covered preventive services at<br>https://www.healthcare.gov/coverage/preventive-care-benefits/.         Are there<br>feductibles for<br>specific services?       No.       You don't have to meet <u>deductibles</u> for specific services.         For participating providers \$4,275 individual /<br>\$8,550 family for medical,<br>individual / \$8,550 family for prescription<br>drug expenses; for non-participating<br>providers \$4,275 individual /<br>\$8,550 family for medical.       The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other<br>family members in this plan, they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-<br/>of-pocket limit</u> has been met.         What is not included<br>imit?       Pre-authorization penalties, premiums,<br>balance billing charges, and health care this<br>plan doesn't cover.       Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .         Will you pay less if<br>you use a <u>network</u> .       Yes. For a list of in-network providers, see<br>capbluecross.com or call 1-800-962-2242.       This plan uses a provider network. You will pay less if you use a provider in the plan's network. You<br>will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for<br>the difference between the <u>provider's charge and what your plan pays (balance billing)</u> . Be aware your<br><u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check<br>with your provider before you get ser | What is the overall<br><u>deductible</u> ?                                  | providers; \$1,100 individual / \$1,700 family<br>out-of-network providers.   | begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| meet your       services or emergency medical       without cost-sharing and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .         Are there feductibles for specific services?       No.       You don't have to meet <u>deductibles</u> for specific services.         Vhat is the out-of-pocket limit for this plan?       For participating providers \$4,275 individual / \$8,550 family for prescription drug expenses; for non-participating providers \$4,275 individual / \$8,550 family for medical.       The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own <u>out-of-pocket limits</u> until the overall family out-of-pocket limit is that been met.         What is not included in the out-of-pocket limit?       Pre-authorization penalties, premiums, balance billing charges, and health care this plan doesn't cover.       Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .         Will you pay less if rovider?       Yes. For a list of approved pharmacies for the prescription drug plan, visit express-scription drug plan, visit express-scriptis defore you get services.       This plan uses a provide   | Are there services  |   | · · · · · · · · · · · · · · · · · · ·   |
| Indeductible?transportation.https://www.healthcare.gov/coverage/preventive-care-benefits/.Are there<br>deductibles for<br>specific services?No.You don't have to meet deductibles for specific services.Specific services?For participating providers \$4,275 individual /<br>\$8,550 family for medical, and \$4,275<br>individual / \$8,550 family for medical, and \$4,275<br>individual / \$8,550 family for prescription<br>drug expenses; for non-participating<br>providers \$4,275 individual / \$8,550 family<br>for medical.The out-of-pocket limit is the most you could pay in a year for covered services. If you have other<br>family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-<br>of-pocket limit has been met.What is not included<br>n the out-of-pocketPre-authorization penalties, premiums,<br>balance billing charges, and health care this<br>balance billing charges, and health care this<br>imit?Even though you pay these expenses, they don't count toward the out-of-pocket limit.<br>opian doesn't cover.Will you pay less if<br>orovider?Yes. For a list of in-network providers, see<br>capbluecross.com or call 1-800-962-2242.<br>For a list of approved pharmacies for the<br>prescription drug plan, visit express-<br>scripts.comThis plan uses a provider network. You will pay less if you use a provider in the plan's network. You<br>will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for<br>the difference between the provider's charge and what your plan pays (balance billing). Be aware your<br>network provider before you get services.Do you need a<br>referral to see aNo.You can see the specialist you choose without a referral.   |   |   |   |
| Are there       Image: Construction of the provider services of the prescription drug expenses; for non-participating providers services, for mon-participating providers services.       No.         You don't have to meet <u>deductibles</u> for specific services.       For participating providers services.       If you have other family members in this plan, they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limits</u> is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limits</u> is not included         What is not included       Pre-authorization penalties, premiums, plan doesn't cover.       Pre-authorization penalties, premiums, plan doesn't cover.         Will you pay less if you use a <u>network</u> Yes. For a list of in-network providers, see capbluecross.com or call 1-800-962-2242. For a list of approved pharmacies for the prescription drug plan, visit express-scripts.com       This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your provider before you get services.         Do you need a referral to see a       No.       You can see the <u>specialist</u> you choose without a <u>referral</u> .   | meet your   | services or emergency medical   |   |
| deductibles<br>specific services?No.You don't have to meet deductibles<br>deductibles<br>for specific services.What is the out-of-<br>pocket limit<br>pocket limit<br>plan?For participating providers<br>\$4,275 individual / \$4,275<br>individual / \$8,550 family for medical,<br>and \$4,275<br>individual / \$8,550 family for medical,<br>and \$4,275 individual / \$8,550 family<br>for medical.The out-of-pocket limit is the most you could pay in a year for covered services. If you have other<br>family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-<br>of-pocket limit has been met.What is not included<br>plan doesn't cover.Pre-authorization penalties, premiums,<br>plan doesn't cover.Even though you pay these expenses, they don't count toward the out-of-pocket limit.Will you pay less if<br>you use a network<br>provider?Yes. For a list of in-network providers, see<br>capbluecross.com or call 1-800-962-2242.<br>For a list of approved pharmacies for the<br>prescription drug plan, visit express-<br>scripts.comThis plan uses a provider network. You will pay less if you use a provider in the plan's network. You<br>will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for<br>the difference between the provider's charge and what your plan pays (balance billing). Be aware your<br>network provider might use an out-of-network provider for some services.Do you need a<br>referral to see aNo.You can see the specialist you choose without a referral.   | deductible?   | transportation.   | https://www.healthcare.gov/coverage/preventive-care-benefits/.  |
| What is the out-of-<br>pocket limit\$8,550 family for medical, and \$4,275<br>individual / \$8,550 family for prescription<br>drug expenses; for non-participating<br>providers \$4,275 individual / \$8,550 family<br>for medical.The out-of-pocket limit is the most you could pay in a year for covered services. If you have other<br>family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-<br>of-pocket limit has been met.What is not included<br>n the out-of-pocket<br>imit?Pre-authorization penalties, premiums,<br>balance billing charges, and health care this<br>plan doesn't cover.Even though you pay these expenses, they don't count toward the out-of-pocket limit.Will you pay less if<br>you use a network.<br>provider?Yes. For a list of in-network providers, see<br>capbluecross.com or call 1-800-962-2242.<br>For a list of approved pharmacies for the<br>prescription drug plan, visit express-<br>scripts.comThis plan uses a provider network. You will pay less if you use a not-of-network provider, and you might receive a bill from a provider for<br>the difference between the provider's charge and what your plan pays (balance billing). Be aware your<br>network provider might use an out-of-network provider for some services (such as lab work). Check<br>with your provider before you get services.Do you need a<br>referral to see aNo.You can see the specialist you choose without a referral.  | Are there<br><u>deductibles</u> for<br>specific services?                   | No.   | You don't have to meet <u>deductibles</u> for specific services.  |
| n the out-of-pocket<br>imit?balance billing charges, and health care this<br>plan doesn't cover.Even though you pay these expenses, they don't count toward the out-of-pocket limit.Will you pay less if<br>you use a network<br>provider?Yes. For a list of in-network providers, see<br>capbluecross.com or call 1-800-962-2242.<br>For a list of approved pharmacies for the<br>  | What is the <u>out-of-</u><br><u>pocket limit</u> for this<br><u>plan</u> ? | \$8,550 family for medical, and \$4,275<br>individual / \$8,550 family for prescription<br>drug expenses; for non-participating<br><u>providers</u> \$4,275 individual / \$8,550 family | family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-   |
| Will you pay less if<br>you use a network<br>provider?capbluecross.com or call 1-800-962-2242.<br>For a list of approved pharmacies for the<br>prescription drug plan, visit express-<br>scripts.comwill pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for<br>the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your<br>network provider might use an <u>out-of-network provider</u> for some services (such as lab work). Check<br>with your <u>provider</u> before you get services.Do you need a<br>referral to see aNo.You can see the <u>specialist</u> you choose without a <u>referral</u> .  |   | balance billing charges, and health care this plan doesn't cover.   |   |
| Do you need aYou can see the specialist you choose without a referral.referral to see aNo.   | Will you pay less if<br>you use a <u>network</u><br><u>provider</u> ?       | capbluecross.com or call 1-800-962-2242.<br>For a list of approved pharmacies for the   | will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your                 |
| referral to see a No. You can see the specialist you choose without a referral.  |   | scripts.com   | with your <u>provider</u> before you get services.  |
|  | Do you need a   |   |   |
| specialist?  | referral to see a   | No.   | You can see the <u>specialist</u> you choose without a <u>referral</u> .  |
|  | specialist?   |   |   |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common  |   | What You Will Pay  |  | Limits, Exceptions, & Other Important  |  |
|---|---|--|--|--|--|
| Medical Event   | Services You May Need   | In-network Provider<br>(You will pay the least)  | Out-of-network Provider<br>(You will pay the most) | Information  |  |
| If you visit a health<br>care <u>provider's</u><br>office or clinic | Primary care visit to treat an<br>injury or illness                           | \$15 <u>copayment</u> /visit   | 30% coinsurance                                    | None   |  |
|   | <u>Specialist</u> visit<br><u>Preventive care/screening</u> /<br>immunization | \$15 <u>copayment</u> /visit   | 30% <u>coinsurance</u><br>30% <u>coinsurance</u>   | None         Deductible does not apply to services at in-<br>network providers. You may have to pay fo<br>services that aren't preventive. Ask your<br>provider if the services you need are<br>preventive. Then check what your plan will<br>pay for. |  |
| f you have a test   | <u>Diagnostic test</u> (x-ray, blood<br>work)                                 | No charge  | 30% <u>coinsurance</u>                             | None   |  |
| f you have a test   | Imaging (CT/PET scans, MRIs)  | No charge  | 30% coinsurance                                    | *See <u>preauthorization</u> schedule attached to your <u>plan</u> document.   |  |
| f you need drugs to   | Generic drugs   | \$10 retail/ \$20 mail order   | Not covered  |  |  |
| reat your illness or<br>condition. More                             | Preferred brand drugs   | \$35 retail/ \$30 mail order   | Not covered  | Covers up to 30-day supply (retail   |  |
| nformation about<br>prescription drug<br>proverage is               | Non-preferred brand drugs   | \$50 retail/ \$30 mail order   | Not covered  | prescription), 90-day supply (mail order<br>prescription). Mandatory Mail Order, as<br>appropriate.  |  |
| vailable at express-<br>cripts.com                                  | <u>Specialty drugs</u>  | Preferred and non-preferred<br>specialty drugs are available for<br>the copays listed previously | Not covered  |  |  |
| f you have  | Facility fee (e.g., ambulatory<br>surgery center)                             | No charge  | 50% coinsurance                                    | Services at <u>out-of-network</u> ambulatory surgical facilities 50% <u>coinsurance</u> .  |  |
| utpatient surgery   | Physician/surgeon fees  | No charge  | 30% coinsurance                                    | *See <u>preauthorization</u> schedule attached to<br>your <u>plan</u> document.  |  |
| you need  | Emergency room care   | \$50 <u>copayment</u> /service   | \$50 <u>copayment</u> /service                     | Deductible does not apply. <u>Copayment</u> waived if admitted inpatient.  |  |
| immediate medical attention   | Emergency medical transportation  | No charge  | No charge  | Deductible does not apply.   |  |
|   | Urgent care   | \$50 <u>copayment</u> /service   | \$50 copayment/service                             |  |  |

\*For more information about preauthorization, see the requirements document at https://www.capbluecross.com/preauthorization.

| Common                                   |   | What You Will Pay            |                         | Limits, Exceptions, & Other Important   |
|--|---|------------------------------|-------------------------|---|
| Medical Event                            | Services You May Need                     | In-network Provider          | Out-of-network Provider | Information   |
|  |   | (You will pay the least)     | (You will pay the most) | Lle en itel lie ite date 400 deue e en estis en est   |
| lf you have a<br>hospital stay           | Facility fee (e.g., hospital room)        | No charge                    | 50% <u>coinsurance</u>  | Hospital limited to 120 days per confinement, renewal after 90 days. <u>Preauthorization</u> is required. |
|  | Physician/surgeon fees                    | No charge                    | 30% coinsurance         | None  |
| lf you need mental<br>health, behavioral | Outpatient services                       | \$15 <u>copayment</u> /visit | 30% <u>coinsurance</u>  | None  |
| health, or substance<br>abuse services   | Inpatient services                        | No charge                    | 50% <u>coinsurance</u>  | None  |
|  | Office visits                             | \$15 copayment/visit         | 30% coinsurance         | Depending on the type of services, a  |
| If you are pregnant                      | Childbirth/delivery professional services | No charge                    | 30% coinsurance         | copayment, coinsurance, or deductible may   |
|  | Childbirth/delivery facility services     | No charge                    | 50% coinsurance         | apply.  |
|  | Home health care                          | No charge                    | 50% coinsurance         | 90 visit limit per benefit period. *See<br>preauthorization schedule attached to your<br>plan document.   |
| If you need help                         | Rehabilitation services                   | \$15 <u>copayment</u> /visit | 30% coinsurance         | none  |
| recovering or have                       | Habilitation services                     | \$15 <u>copayment</u> /visit | 30% coinsurance         | 11011@  |
| other special health                     | Skilled nursing care                      | No charge                    | 50% coinsurance         | None  |
| needs                                    | Durable medical equipment                 | No charge                    | 30% <u>coinsurance</u>  | *See <u>preauthorization</u> schedule attached to your <u>plan</u> document.                              |
|  | Hospice services                          | No charge                    | Not covered             | None  |
| If your child needs                      | Children's eye exam                       | Not covered                  | Not covered             | None  |
| dental or eye care                       | Children's glasses                        | Not covered                  | Not covered             | None  |
| dental of cyc care                       | Children's dental check-up                | Not covered                  |                         | None  |

\*For more information about preauthorization, see the requirements document at <a href="https://www.capbluecross.com/preauthorization">https://www.capbluecross.com/preauthorization</a>.

| Excluded Services & Other Covered Services:  |   |  |  |  |
|--|---|--|--|--|
| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) |   |  |  |  |
| Acupuncture  | Hearing aids  |  |  |  |
| Bariatric surgery (unless medically necessary)   | Long-term care  |  |  |  |
| Cosmetic surgery   | Routine eye care  |  |  |  |
| Dental care  | <ul> <li>Routine foot care (unless medically necessary)</li> </ul>          |  |  |  |
| • Glasses  | Weight loss programs  |  |  |  |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)                     |   |  |  |  |
| Chiropractic care     Infertility treatment  | Non-emergency care when traveling outside the U.S.     Private-duty nursing |  |  |  |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies Is: 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>pennie.com</u> or call 1-844-844-8040.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or Assistance, contact: Capital BlueCross at 1-866-787-9872 or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

 Does this plan provide Minimum Essential Coverage?
 Yes

 Minimum Essential Coverage
 generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

 Does this plan meet Minimum Value Standards?
 Yes

 If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

- To see examples of how this plan might cover costs for a sample medical situation, see the next section.-----

#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts <u>(deductibles, copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

\$550

\$15

0%

0%

- The <u>plan's</u> overall <u>deductible</u>
- Specialist copayment
- Hospital (facility) <u>coinsurance</u>
- Other <u>coinsurance</u>

This EXAMPLE event includes services like: Specialist office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (*ultrasounds and blood work*) Specialist visit (*anesthesia*)

| Total Example Cost | \$ 12,700 |
|--------------------|-----------|
|                    | Ψ 12,700  |

#### In this example, Peg would pay:

| Cost Sharing               |       |  |
|----------------------------|-------|--|
| Deductibles                | \$550 |  |
| Copayments                 | \$30  |  |
| Coinsurance                | \$0   |  |
| What isn't covered         |       |  |
| Limits or exclusions       | \$60  |  |
| The total Peg would pay is | \$640 |  |
|                            |       |  |

Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

\$550

\$15

0%

0%

- The <u>plan's</u> overall <u>deductible</u>
   <u>Specialist copayment</u>
   Hospital (facility) coinsurance
- Other <u>coinsurance</u>

This EXAMPLE event includes services like: Primary care physician office visits (*including disease education*) Diagnostic tests (*blood work*) Prescription drugs Durable medical equipment (*glucose meter*)

| Total Example Cost | \$ | 5,600 |
|--------------------|----|-------|
|--------------------|----|-------|

#### In this example, Joe would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| Deductibles                | \$550   |  |
| Copayments                 | \$910   |  |
| Coinsurance                | \$0     |  |
| What isn't covered         |         |  |
| Limits or exclusions       | \$20    |  |
| The total Joe would pay is | \$1,480 |  |

#### Mia's Simple Fracture (in-network emergency room visit and follow up care)

| The <u>plan's</u> overall <u>deductible</u> | \$550 |
|---|-------|
| Specialist copayment                        | \$15  |
| Hospital (facility) coinsurance             | 0%    |
| Other coinsurance                           | 0%    |

This EXAMPLE event includes services like: Emergency room care *(including medical supplies)* Diagnostic test *(x-ray)* Durable medical equipment *(crutches)* Rehabilitation services *(physical therapy)* 

| Total Example Cost | \$ | 2,800 |
|--------------------|----|-------|
|--------------------|----|-------|

#### In this example, Mia would pay:

| Cost Sharing               |       |  |
|----------------------------|-------|--|
| Deductibles                | \$550 |  |
| Copayments                 | \$160 |  |
| Coinsurance                | \$0   |  |
| What isn't covered         |       |  |
| Limits or exclusions       | \$0   |  |
| The total Mia would pay is | \$710 |  |

The plan would be responsible for the other costs of these EXAMPLE covered services.

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# Capital BLUE

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### Nondiscrimination and Foreign Language Assistance Notice

Capital BlueCross and its family of companies comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. Capital BlueCross does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Capital BlueCross provides free aids and services to people with disabilities or whose primary language is not English, such as qualified sign language interpreters, written information in other formats (large print, audio, accessible electronic format, other formats), and qualified interpreters, and information written in other languages. If you need these services, call 800.962.2242 (TTY: 711).

If you believe that Capital BlueCross has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age disability, or sex, you can file a grievance with our Civil Rights Coordinator. You can file a grievance in person or by mail, fax, or email at

Capital BlueCross P.O. Box 779880 Harrisburg, PA 17177-9880 800.417.7842 (TTY: 711), fax, 855.990.9001 CRC@capbluecross.com

If you need help filing a grievance, our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW., Room 509F, HHH Building, Washington, D.C. 20201, Toll-free 800.368.1019, 800.537.7697 (TDD). Complaint forms are available at https://www.hhs.gov/ocr/office/file/index.html.

#### Language assistance

To talk to an interpreter in your language at no cost, call 800.962.2242 (TTY: 711). Para hablar con un intérprete de forma gratuita, llame al 800.962.2242 (TTY: 711). 欲免费用本国语言洽询传译员,请拨电话 800.962.2242 (TTY: 711).

Để nói chuyện với thông dịch viên bằng ngôn ngữ của quý vị không phải mất phí, xin gọi 800.962.2242 (TTY: 711). Для бесплатного разговора с переводчиком на своем языке, позвоните по тел.: 800.962.2242 (TTY: 711). Fa koschdefrei schwetze mit me dolmetscher in deinre Schrooch, ruf 800.962.2242 uff (TTY: 711). 무료 전화 통역 서비스 800.962.2242 (TTY: 711).

Per parlare con un interprete nella vostra lingua gratis, chiami 800.962.2242 (TTY: 711)

للتحدث مجانًا إلى مترجم للغتك، يرجى الاتصال بـ 800.962.2242 (الهاتف النصي: 711)

Pour parler à un interpréter dans votre langue sans charges, téléphoner à 800.962.2242 (TTY: 711).

Um in Ihrer Sprache gebührenfrei mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 800.962.2242 an (TTY: 711).

દુભાષીયા જોડે વાત કરવા, 800.962.2242 (TTY: 711) પર ફોન કરો.

Aby porozmawiac z tlumaczem w jezyku polskim, prosze zadzwonic na numer darmowy telefonu 800.962.2242 (TTY: 711)

Pou pale avèk yon entèprèt nan lang ou grastis, rele nan 800.962.2242 (TTY: 711).

ដើម្បីនិយាយជាមួយអ្នកបកប្រែផ្ទាល់មាត់ជាភាសារបស់អ្នកដោយមិនគិតថ្លៃ សូមហៅទៅកាន់ 800.962.2242 (TTY: 711)

Para falar com um intérprete em seu idioma de graça, ligue para 800.962.2242 (TTY: 711).