Coverage for: Individual/Family Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www.highmarkbcbs.com or call 1-800-241-5704. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.HealthCare.gov/sbc-glossary/</u> or call 1-800-241-5704 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$200 individual/\$400 family <u>network</u> . \$1,000 individual/\$2,000 family out-of- <u>network</u> .	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Office visits, preventive care services, emergency room care, emergency medical transportation, urgent care, and prescription drug benefits are covered before you meet your network deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive">https://www.healthcare.gov/coverage/preventive</a> -care-benefits/.
	Copayments and coinsurance amounts don't count toward the network deductible.	
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	\$300 individual/\$600 family network out-of-pocket limit, up to a total maximum out-of-pocket of \$8,550 individual/\$17,100 family. \$2,000 individual/\$4,000 family out-of-network.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> <u>limits</u> until the overall family <u>out-of-pocket limit</u> has been met.

What is not included in the <u>out-</u> <u>of-pocket limit?</u>	Network: Premiums, balance-billed charges, and health care this plan doesn't cover do not apply to your total maximum out-of-pocket.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
	Out-of- <u>network</u> : <u>Copayments</u> , <u>deductibles</u> , <u>premiums</u> , balance-billed charges, <u>prescription drug</u> expenses, and health care this <u>plan</u> doesn't cover.	
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.highmarkbcbs.com/find- a-doctor or call 1-800-241-5704 for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ).  Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your overall <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	What Yo  Network Provider (You will pay the least)	u Will Pay  Out-of-Network  Provider (You will  pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$20 <u>copay</u> /visit <u>Deductible</u> does not apply.	30% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> .
	<u>Specialist</u> visit	\$25 <u>copay</u> /visit <u>Deductible</u> does not apply.	30% <u>coinsurance</u>	Then check what your <u>plan</u> will pay for.  Please refer to your <u>preventive</u> schedule
	Preventive care/screening/immunization	No charge <u>Deductible</u> does not apply.	30% <u>coinsurance</u> <u>Deductible</u> does not apply to <u>preventive</u> screenings,	for additional information.
If you have a test	Diagnostic test (x-ray, blood work) Imaging (CT/PET scans, MRIs)	10% <u>coinsurance</u> 10% coinsurance	30% coinsurance 30% coinsurance	Precertification may be required.  Precertification may be required.

		What You	ų Will Pay	
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at www.highmarkbcbs. com/find-adoctor/#/drug.	Generic/Brand drugs	20% coinsurance \$10 minimum \$30 maximum per prescription (retail) 20% coinsurance \$20 minimum \$60 maximum per prescription (mail order) Deductible does not apply.	Not covered	Greater of 34-day supply or 100 units retail pharmacy.  Up to 90-day supply maintenance prescription drugs through mail order.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	30% coinsurance	Precertification may be required.
If you need immediate medical attention	Physician/surgeon fees  Emergency room care	\$100 coinsurance \$100 copay/visit Deductible does not apply.	30% coinsurance \$100 copay/visit Deductible does not apply.	Precertification may be required.  Copay waived if admitted as an inpatient.
	Emergency medical transportation	20% <u>coinsurance</u> <u>Deductible</u> does not apply.	20% <u>coinsurance</u> <u>Deductible</u> does not apply.	none
	<u>Urgent care</u>	\$35 <u>copay</u> /visit <u>Deductible</u> does not apply.	30% <u>coinsurance</u>	none
If you have a	Facility fees (e.g., hospital room)	10% coinsurance	30% coinsurance	Precertification may be required.
hospital stay	Physician/surgeon fees	10% coinsurance	30% coinsurance	Precertification may be required.

		What You	u Will Pay	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental	Outpatient services	10% coinsurance	30% coinsurance	Precertification may be required.
health, behavioral health, or substance abuse services	Inpatient services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Combined <u>network</u> and out-of- <u>network:</u> 45 days per benefit period substance abuse rehabilitation. Precertification may be required.
If you are pregnant	Office visits	10% coinsurance	30% coinsurance	Cost sharing does not apply for
	Childbirth/delivery professional services Childbirth/delivery facility services	10% coinsurance 10% coinsurance	30% coinsurance 30% coinsurance	preventive services.  Depending on the type of services, a copayment, coinsurance, or deductible may apply.  Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)  Network: The first visit to determine pregnancy is covered at no charge. Please refer to the Women's Health Preventive Schedule for additional information.  Precertification may be required.

Common Medical Event	Services You May Need	What You  Network Provider  (You will pay the least)	u Will Pay <u>Out-of-Network</u> <u>Provider</u> (You will  pay the most)	Limitations, Exceptions, & Other Important Information
If you need help recovering or have	Home health care	10% coinsurance	30% coinsurance	Precertification may be required.
other special health needs	Rehabilitation services	10% <u>coinsurance</u>	30% coinsurance	Combined <u>network</u> and out-of- <u>network</u> : 45 physical medicine visits, 45 speech therapy visits and 45 occupational therapy visits per benefit period. Precertification may be required.
	Habilitation services	Not covered	Not covered	none
	Skilled nursing care	10% coinsurance	30% coinsurance	Combined <u>network</u> and out-of- <u>network</u> : 100 days per benefit period. Precertification may be required.
	Durable medical equipment	10% <u>coinsurance</u>	30% coinsurance	Combined network and out-of-network: \$10,000 maximum per benefit period. combined with prosthetics and orthotics Precertification may be required.
	Hospice services	10% <u>coinsurance</u>	30% coinsurance	Combined <u>network</u> and out-of- <u>network</u> : 180 days per lifetime and respite care maximum of 5 days for every 3 months. Precertification may be required.
If your child needs	Children's eye exam	Not covered	Not covered	none
dental or eye care	Children's glasses	Not covered	Not covered	none
	Children's dental check-up	Not covered	Not covered	none

# **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
•	Acupuncture	•	Habilitation services	•	Routine eye care (Adult)
•	Cosmetic surgery	•	Hearing aids	•	Routine foot care
•	Dental care (Adult)	•	Long-term care	•	Weight loss programs
Other	Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)				
•	Bariatric surgery	•	Infertility treatment	•	Private-duty nursing
•	Chiropractic care	•	Non-emergency care when traveling outside the U.S. See http://www.bcbsa.com		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>, or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. The Pennsylvania Department of Consumer Services at 1-877-881-6388. Other options to continue coverage are available to you too, including buying individual insurance coverage through the <a href="Health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="http://www.HealthCare.gov">http://www.HealthCare.gov</a> or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> <u>Rights</u>: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

• Your <u>plan</u> administrator/employer.

# Does this <u>plan</u> provide <u>Minimum Essential Coverage</u>? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this <u>plan</u> meet the <u>Minimum Value Standards</u>? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

# About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

\$200
\$25
10%
10%

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services

Childbirth/Delivery Facility Services

Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

Total Example Cost	\$12,700		
In this example, Peg would pay:			
<u>Cost Sharing</u>			
Deductibles	\$200		
<u>Copayments</u>	\$0		
Coinsurance	\$100		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$360		

# Managing Joe's type 2 Diabetes

■The <u>plan's</u> overall <u>deductible</u>	\$200
■Specialist copayment	\$25
■Hospital (facility) coinsurance	10%
■Other <u>coinsurance</u>	10%

## This EXAMPLE event includes services like:

Primary care physician office visits (including

disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

# (a year of routine in-network care of a wellcontrolled condition)

s overall <u>deductible</u>	\$200	■The plan's overall deductible
copayment	\$25	Specialist copayment
facility) coinsurance	10%	■Hospital (facility) coinsurance
<u>nsurance</u>	10%	Other coinsurance

## This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Mia's Simple Fracture

(in-network emergency room visit and follow up

care)

Diagnostic test (x-ray)

**Total Example Cost** 

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$5,600

In this	examp	le. Joe	would	nav:
111 11113	CAUITIP	10, 300	Would	pay.

<u>Cost Sharing</u>				
Deductibles	\$200			
<u>Copayments</u>	\$100			
Coinsurance	\$100			
What isn't covered				
Limits or exclusions	\$20			
The total Joe would pay is	\$420			

In this example,	Mia would pay:

ili tilis example, ivila would pay.				
<u>Cost Sharing</u>				
<u>Deductibles</u>	\$10			
<u>Copayments</u>	\$100			
Coinsurance	\$200			
What isn't covered				
Limits or exclusions	\$0			
The total Mia would pay is	\$310			

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-241-5704.

The plan would be responsible for the other costs of these EXAMPLE covered services.

\$200 \$25 10% 10%

\$2,800

Insurance or benefit administration may be provided by Highmark Blue Cross Blue Shield, First Priority Life Insurance Company or First Priority Health, all of which are independent licensees of the Blue Cross and Blue Shield Association. Health care <u>plans</u> are subject to terms of the benefit agreement.

To find more information about Highmark's benefits and operating procedures, such as accessing the drug <u>formulary</u> or using <u>network providers</u>, please go to DiscoverHighmark.com; or for a paper copy, call 1-855-873-4106.

#### Discrimination is Against the Law

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Claims Administrator/Insurer does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender. Furthermore, the Claims Administrator/Insurer will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. The Claims Administrator/Insurer will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual. The Claims Administrator/Insurer:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the Claims Administrator/Insurer has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card (TTY: 711).

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意:如果您说中文,可向您提供免费语言协助服务。

请拨打您的身份证背面的号码(TTY: 711)。

CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số điên thoai ở mặt sau thẻ ID của quý vị (TTY: 711).

알림: 한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. ID 카드 뒷면에 있는 번호로 전화하십시오 (TTY: 711).

ATENSYON: Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tawagan ang numero sa likod ng iyong ID card (TTY: 711).

ВНИМАНИЕ: Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Позвоните по номеру, указанному на обороте вашей идентификационной карты (номер для текст-телефонных устройств (ТТҮ): 711).

تنبيه: إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية متاحة لك. اتصل بالرقم الموجود خلف بطاقة هويتك (جهاز الاتصال لذوى صعوبات السمع والنطق: 711).

ATTENTION: Si c'est créole que vous connaissez, il y a un certain service de langues qui est gratis et disponible pour vous-même. Composez le numéro qui est au dos de votre carte d'identité. (TTY: 711).

ATTENTION: Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez le numéro au dos de votre carte d'identité (TTY: 711).

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń pod numer podany na odwrocie karty ubezpieczenia zdrowotnego (TTY: 711).

ATENÇÃO: Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para o número no verso da sua identidade (TTY: 711).

ATTENZIONE: se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Contatti il numero riportato sul retro della sua carta d'identità (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie dazu die auf der Rückseite Ihres Versicherungsausweises (TTY: 711) aufgeführte Nummer an.

注:日本語が母国語の方は言語アシスタンス・サービスを無料でご利用いただけます。ID カードの裏に明記されている番号に電話をおかけください (TTY: 711)。

توجه: اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان، به صورت رایگان، در دسترس شماست. با شماره واقع در پشت کارت شناسایی خود ( TTY: 711) تماس بگیرید.