Coverage Period: 01/01/2021 - 12/31/2021

Coverage for: Individual/Family Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, www.highmarkbcbs.com or call 1-800-241-5704. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.HealthCare.gov/sbc-glossary/</u> or call 1-800-241-5704 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$250 individual/\$750 family <u>network</u> . \$500 individual/\$1,500 family out-of- <u>network</u> .	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the policy, the overall family <u>deductible</u> must be met before the <u>plan</u> begins to pay.
Are there services covered before you meet your deductible?	Yes. Office visits, preventive care services, emergency room care, emergency medical transportation, urgent care, and prescription drug benefits are covered before you meet your network deductible.  Copayments and coinsurance amounts don't count toward the network deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive">https://www.healthcare.gov/coverage/preventive</a> -care-benefits/.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket limit</u> for this <u>plan</u> ?	\$500 individual/\$1,500 family network out-of-pocket limit, up to a total maximum out-of-pocket of \$8,550 individual/\$17,100 family. \$1,000 individual/\$3,000 family out-of-network.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> <u>limits</u> until the overall family <u>out-of-pocket limit</u> has been met.

What is not included in the <u>out-of-pocket limit?</u>	Network: Premiums, balance-billed charges, and health care this plan doesn't cover do not apply to your total maximum out-of-pocket.  Out-of-network: Copayments, deductibles, premiums, balance-billed charges, prescription drug expenses,	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
	and health care this <u>plan</u> doesn't cover.	
Will you pay less if you	Yes. See www.highmarkbcbs.com/find-	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u>
use a <u>network provider</u> ?	a-doctor or call	network. You will pay the most if you use an out-of-network provider, and you might
	1-800-241-5704 for a list of <u>network</u>	receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and
	providers.	what your <u>plan</u> pays ( <u>balance billing</u> ).
		Be aware your network provider might use an out-of-network provider for some
		services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a	No.	You can see the specialist you choose without a referral.
specialist?		



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your overall <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common Medical Event	Services You May Need	What You  Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$15 <u>copay</u> /visit <u>Deductible</u> does not apply.	30% coinsurance	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> .
	Specialist visit	\$30 <u>copay</u> /visit <u>Deductible</u> does not apply.	30% coinsurance	Then check what your <u>plan</u> will pay for.  Please refer to your <u>preventive</u> schedule
	Preventive care/screening/immunization	No charge <u>Deductible</u> does not apply.	30% coinsurance Deductible does not apply to preventive screenings.	for additional information.
If you have a test	Diagnostic test (x-ray, blood work)	10% coinsurance	30% coinsurance	Precertification may be required.
	Imaging (CT/PET scans, MRIs)	10% coinsurance	30% coinsurance	Precertification may be required.

Common Medical Event	Services You May Need	What You  Network Provider  (You will pay the least)	u Will Pay  Out-of-Network  Provider (You will  pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition  More information about prescription drug coverage is available at www.highmarkbcbs.com/find-adoctor/#/drug.	Formulary Brand drugs  Non-Formulary Brand drugs	\$5 copay /prescription (retail) \$10 copay /prescription (mail order) Deductible does not apply.  \$10 copay /prescription (retail) \$20 copay /prescription (mail order) Deductible does not apply.  \$10 copay /prescription (mail order) Deductible does not apply.  \$10 copay /prescription	Not covered  Not covered	Up to 34-day supply retail pharmacy. Up to 90-day supply maintenance prescription drugs through mail order.
		(retail) \$20 copay /prescription (mail order) Deductible does not apply.		
If you have	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	30% coinsurance	Precertification may be required.
outpatient surgery	Physician/surgeon fees	10% coinsurance	30% coinsurance	Precertification may be required.

Common Medical Event	Services You May Need	What You  Network Provider  (You will pay the least)	u Will Pay <u>Out-of-Network</u> <u>Provider</u> (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need immediate medical attention	Emergency room care	\$100 copay/visit Deductible does not apply.	\$100 copay/visit Deductible does not apply.	Copay waived if admitted as an inpatient.
	Emergency medical transportation	20% <u>coinsurance</u> <u>Deductible</u> does not apply.	20% <u>coinsurance</u> <u>Deductible</u> does not apply.	none
	<u>Urgent care</u>	\$30 <u>copay</u> /visit <u>Deductible</u> does not apply.	30% coinsurance	none
If you have a hospital stay	Facility fees (e.g., hospital room)	10% coinsurance	30% coinsurance	Precertification may be required. Out-of-network: Failure to precertify will result in benefits payable being reduced by \$500.
	Physician/surgeon fees	10% coinsurance	30% coinsurance	Precertification may be required.

Common Medical Event	Services You May Need	What You  Network Provider  (You will pay the least)	u Will Pay <u>Out-of-Network</u> <u>Provider</u> (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral health, or substance abuse services	Outpatient services Inpatient services	10% <u>coinsurance</u> 10% <u>coinsurance</u>	30% <u>coinsurance</u> 30% <u>coinsurance</u>	Precertification may be required.  Combined network and out-of-network: Substance abuse rehabilitation limited to 45 days per benefit period. Precertification may be required.
If you are pregnant	Office visits Childbirth/delivery professional services Childbirth/delivery facility services	10% coinsurance 10% coinsurance 10% coinsurance	30% coinsurance 30% coinsurance 30% coinsurance	Cost sharing does not apply for preventive services.  Depending on the type of services, a copayment, coinsurance, or deductible may apply.  Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)  Network: The first visit to determine pregnancy is covered at no charge. Please refer to the Women's Health Preventive Schedule for additional information.  Precertification may be required. Out-of-network: Failure to precertify will result in benefits payable being reduced by \$500.

		What You	u Will Pay	
Common Medical Event	Services You May Need	<u>Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need help	Home health care	10% coinsurance	30% coinsurance	Precertification may be required.
recovering or have other special health needs	Rehabilitation services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Combined <u>network</u> and out-of- <u>network</u> : 52 combined physical medicine, occupational therapy, and speech therapy visits per benefit period.  Precertification may be required.
	Habilitation services	Not covered	Not covered	none
	Skilled nursing care	10% <u>coinsurance</u>	30% coinsurance	Combined <u>network</u> and out-of- <u>network</u> : 100 days per benefit period. Precertification may be required. Out-of- <u>network</u> : Failure to precertify will result in benefits payable being reduced by \$500.
	Durable medical equipment	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Combined <u>network</u> and out-of- <u>network</u> : \$10,000 maximum per benefit period, combined with orthotics and prosthetics.  Precertification may be required.
	Hospice services	10% <u>coinsurance</u>	30% <u>coinsurance</u>	Combined <u>network</u> and out-of- <u>network</u> : 180 days per lifetime. Respite care maximum of 5 days every 3 months. Bereavement counseling covered 2 visits per lifetime. Precertification may be required.
If your child needs	Children's eye exam	Not covered	Not covered	none
dental or eye care	Children's glasses	Not covered	Not covered	none
	Children's dental check-up	Not covered	Not covered	none

# **Excluded Services & Other Covered Services:**

Servic	Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
•	Acupuncture	•	Habilitation services	•	Routine eye care (Adult)
•	Cosmetic surgery	•	Hearing aids	•	Routine foot care
•	Dental care (Adult)	•	Long-term care	•	Weight loss programs
Other	Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)				
•	Bariatric surgery	•	Infertility treatment	•	Private-duty nursing
•	Chiropractic care	•	Non-emergency care when traveling outside the U.S. See http://www.bcbsa.com		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>, or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. The Pennsylvania Department of Consumer Services at 1-877-881-6388. Other options to continue coverage are available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit <a href="http://www.HealthCare.gov">http://www.HealthCare.gov</a> or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals Rights</u>: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim appeal</u> or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

Your <u>plan</u> administrator/employer.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this <u>plan</u> meet the <u>Minimum Value Standards</u>? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

250
\$30
0%
0%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services

Childbirth/Delivery Facility Services

Diagnostic tests (ultrasounds and blood work)

Specialist visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
<u>Deductibles</u>	\$250
<u>Copayments</u>	\$10
Coinsurance	\$500
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$820

■The <u>plan's</u> overall <u>deductible</u>	\$250
Specialist copayment	\$30
■Hospital (facility) coinsurance	10%
■Other coinsurance	10%

### This EXAMPLE event includes services like:

Primary care physician office visits (including

disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

# Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

■The plan's overall deductible	\$250
Specialist copayment	\$30
■Hospital (facility) <u>coinsurance</u>	10%
Other coinsurance	10%

## This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Mia's Simple Fracture (in-network emergency room visit and follow up

care)

Diagnostic test (x-ray)

**Total Example Cost** 

Other coinsurance

■The plan's overall deductible Specialist copayment

■Hospital (facility) coinsurance

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$5,600

In this example. Joe would pay:

<u>Cost Sharing</u>	
<u>Deductibles</u>	\$250
<u>Copayments</u>	\$400
<u>Coinsurance</u>	\$70
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$740

In this example, Mia would	pay:
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<u>Cost Sharing</u>		
\$250		
\$200		
\$300		
What isn't covered		
\$0		
\$750		

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-241-5704.

The plan would be responsible for the other costs of these EXAMPLE covered services.

\$250

\$30

10% 10%

\$2,800

Insurance or benefit administration may be provided by Highmark Blue Cross Blue Shield, First Priority Life Insurance Company or First Priority Health, all of which are independent licensees of the Blue Cross and Blue Shield Association. Health care <u>plans</u> are subject to terms of the benefit agreement.

To find more information about Highmark's benefits and operating procedures, such as accessing the drug <u>formulary</u> or using <u>network providers</u>, please go to DiscoverHighmark.com; or for a paper copy, call 1-855-873-4106.

#### Discrimination is Against the Law

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Claims Administrator/Insurer does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex assigned at birth, gender identity or recorded gender. Furthermore, the Claims Administrator/Insurer will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. The Claims Administrator/Insurer will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual. The Claims Administrator/Insurer:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
- Qualified interpreters
- Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the Claims Administrator/Insurer has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call the number on the back of your ID card (TTY: 711).

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

请注意:如果您说中文,可向您提供免费语言协助服务。

请拨打您的身份证背面的号码(TTY: 711)。

CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số điên thoai ở mặt sau thẻ ID của quý vị (TTY: 711).

알림: 한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. ID 카드 뒷면에 있는 번호로 전화하십시오 (TTY: 711).

ATENSYON: Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tawagan ang numero sa likod ng iyong ID card (TTY: 711).

ВНИМАНИЕ: Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Позвоните по номеру, указанному на обороте вашей идентификационной карты (номер для текст-телефонных устройств (ТТҮ): 711).

تنبيه: إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية متاحة لك. اتصل بالرقم الموجود خلف بطاقة هويتك (جهاز الاتصال لذوى صعوبات السمع والنطق: 711).

ATTENTION: Si c'est créole que vous connaissez, il y a un certain service de langues qui est gratis et disponible pour vous-même. Composez le numéro qui est au dos de votre carte d'identité. (TTY: 711).

ATTENTION: Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez le numéro au dos de votre carte d'identité (TTY: 711).

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń pod numer podany na odwrocie karty ubezpieczenia zdrowotnego (TTY: 711).

ATENÇÃO: Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para o número no verso da sua identidade (TTY: 711).

ATTENZIONE: se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Contatti il numero riportato sul retro della sua carta d'identità (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie dazu die auf der Rückseite Ihres Versicherungsausweises (TTY: 711) aufgeführte Nummer an.

注:日本語が母国語の方は言語アシスタンス・サービスを無料でご利用いただけます。ID カードの裏に明記されている番号に電話をおかけください (TTY: 711)。

توجه: اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان، به صورت رایگان، در دسترس شماست. با شماره واقع در پشت کارت شناسایی خود ( TTY: 711) تماس بگیرید.